



DHL RETAIL & FASHION CUSTOMER FORUM

Hong Kong, 3 September 2019

TIME	TOPIC
09:00 – 09:30	Registration
09:30 – 09:40	Opening Mary Oxley Regional Sector Head, Consumer & Retail, DHL Global Forwarding Asia Pacific
09:40 – 09:55	Welcome Dr. Kelvin Leung CEO, DHL Global Forwarding Asia Pacific
09:55 – 10:20	Key Trends Shaping the Retail & Fashion Industry Swati Wig Vice President, DHL Consulting Asia Pacific
10:20 – 10:50	Are you Focused on the Textile Industry's New Key Differentiators? Bill Watson Managing Director, Coats Phong Phu Co. Ltd. – Vietnam Cluster
10:50 – 11:15	Coffee Break
11:15 – 11:50	Sustainable Supply Chains: Transitioning to a Low Carbon Future Kathrin Brost Vice President, Global Head of GoGreen Program & Customer Intelligence DHL Global Forwarding H&M – Our Sustainability Vision Eaton Law Distribution Centre Manager – Hong Kong H&M
11:50 – 12:50	Breakout Workshop I * <ol style="list-style-type: none">How to Bring Innovation to your Organization Celeste Abarentos Senior Customer Engagement Manager, DHL Asia Pacific Innovation CenterKey Logistics Hubs for Fashion & Retail in APAC - The Rise of Alternative Stars Swati Wig Vice President, DHL Consulting Asia PacificThe Evolution of Retail & Fashion Supply Chains SH Tan Director, Customer Solutions, DHL Global Forwarding Asia Pacific

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12:50 – 14:05	Lunch
14:05 – 15:05	Choppy Waters: Accessing Asia's Economic Performance and Outlooks Robert Koepp Director, The Economist Corporate Network
15:05 – 16:05	Breakout Workshop II *
16:05 – 16:20	Coffee Break
16:20 – 17:05	Shark Tank Innovative Ideas: Leading Young Entrepreneurs from the Industry Moderator: Mark Slade Managing Director, DHL Global Forwarding Hong Kong and Macau Judges: Pierre Desnottes Regional Logistics Director, Christian Louboutin Ping Chan Vice President Asia Pacific Logistics Operations, Ralph Lauren Nikola Hagleitner Global CEO Industrial Projects & EVP Marketing & Sales DHL Global Forwarding Startups: unspun StyleClueless Kubo Actimirror
17:05 – 17:10	Closing Session Piak Hwee Tan Senior Vice President and Head, Marketing & Sales DHL Global Forwarding Asia Pacific and China
17:10	End

* Guest will join only 2 breakout sessions out of the 3 topics. Pre-registration is required